Pre Survey

1. Participant Number: __________________________

2. Age: ____________________________

3. Gender: Male  or Female  circle one

4. How do you describe yourself? circle one
   American Indian or Alaska Native
   Hawaiian or other Pacific Islander
   Asian or Asian American
   Black or African American
   Hispanic or Latino
   Non-Hispanic White
   Other ____________

5. How many hours a week do you watch online video content such as Netflix or Hulu?
   (0-5) (6-11) (12-16) (17-22) (23+)

6. How many hours a week do you watch HD or Blu-Ray quality video content?
   (0-5) (6-11) (12-16) (17-22) (23+)

7. What types of online video content do you watch?  
   Action  Sports  Scary/Horror  Comedy  Other
   If other,__________________________________________________________

8. Name the top 3 movies/shows that you watch?

9. What service do you use to stream the content?  
   Netflix  Hulu  Amazon Prime  iTunes/Apple Tv  Other
   If other__________________________________________________________

10. Which service do you use the most?

11. Do you use an Ethernet (wired) or wireless connection?

12. Who is your cable provider?
   a. What is the speed of your connection? (Verizon high speed or Fios)

13. What size and type of television/monitor do you use? (Ex. 43 in. Samsung 1080p)
Post Survey

1. How satisfied were you with your movie watching experience?

   Very Satisfied   Satisfied   Neutral   Dissatisfied   Very Dissatisfied

2. If you were dissatisfied, please explain why?

3. Were you frustrated during your movie watching experience?

   Yes or No

4. If yes, rate your level of frustration

   Not Frustrated   Somewhat Frustrated   Neutral   Frustrated   Very Frustrated

5. While watching this movie, did you notice any visual distortions such as; jumping, skipping, or jagged edges?

   Yes or No

6. While watching this movie, did you notice any sound distortions such as; variations in volume, or the picture and sound being out of sync?

   Yes or No

7. How much would you pay to watch a video you are interested in that gets delivered with similar quality?

   $5.99   $4.99   $3.99   $2.99   $0.00

8. If you had to watch movies that are streamed on a network like this, how likely would you be to change your provider?

   Very likely   somewhat likely   neutral   unlikely   very unlikely

9. How acceptable would you rate the overall video/audio quality of the movie you just watched?

   Very Acceptable   Acceptable   Neutral   Unacceptable   Very Unacceptable